

1102 Brown School Rd, Maryville, TN 37804 | (615) 200-8342 | MemberCare@purposeANDpeace.com

NAME:

Date of Birth:

Contact Phone Number:

### Member Care Services for Individuals and Families:

We provide a ministry of faith-based supportive **care**, biblical **coaching**, Christian living **discipleship**, comfort for the wounded heart, and compassionate **guidance** without coercion. These services are offered to members of the body of Christ and the local community who are struggling to experience: a real relationship with God and a life full of confident hope and joy in Jesus Christ (*Ephesians 1:17-19*), transformative freedom from sin (*Galatians 2:20, 5:16-24*), restorative healing from painful experiences (*Matthew 11:28-29, Psalm 30*), the fullness and qualities of abundant life promised to Christians (*John 10:10, Colossians 3:8-17*), and the ability to be content and full of peace in any circumstance (*Philippians 4:11-13, John 14:27, Romans 8:18*), demonstrated through **healthy and thriving interpersonal relationships, beliefs, feelings, behaviors, spiritual growth, self-worth, and identity**, marked by a **life of purpose and peace**.

\*\*\*We are **NOT a mental health care service provider** and do **not** offer licensed, professional, clinical, psychological, psychotherapeutic, diagnostic services. Our counseling services are provided as a ministry of the local church. Indicate **acknowledgment** by initialing here:

Service Standards	Details and Descriptions
<p><b>Session Logistics</b></p>	<p>Sessions are delivered according to the preferences of each client, either in-person or virtually. Sessions are typically provided virtually using Zoom or Teams, and may also be available in-person. The <b>initial</b> session is typically 90-120 minutes, unless we discussed much of your background information during a preliminary consultation call. All subsequent sessions will be approximately <b>1 hour</b>.</p>
<p><b>Privacy</b></p>	<p>We are individually commissioned by the local church to provide this ministerial service to those seeking spiritual counsel. Therefore, <b>ALL</b> client information is considered <b>private</b>, and we are prohibited by law from disclosing <b>any</b> information entrusted or communicated to us in a confidential manner. We are not allowed to give legal testimony or reveal any information that was obtained while providing the ministry of counseling to those who sought our care (<i>TN Code § 24-1-206</i>). Any and all information about those we serve, including their <b>names or any services provided or not provided</b>, will not be disclosed for any reason other than those legally mandated exceptions detailed below (<i>TN Code § 37-1-614</i>).</p> <p>No client information is stored online, and all notes or records address only the minimum amount of information necessary for the counselors to provide ongoing support.</p> <p>Payment processing and email/text communications minimize any details about the nature of our services provided to each client, and will only address issues related to practical logistics, scheduling, and general inquiries, on the part of Purpose &amp; Peace Solutions.</p> <p>If information is shared by clients that indicates any of the following circumstances, clients must expect that their <b>privacy will be waived</b> for the sake of <b>legal mandates</b> that require us to report incidents of: child abuse, suspected sexual abuse of a child, adult and domestic abuse, a serious threat to the health or safety of clients or others ("Duty to Warn" law), other similarly related criminal acts, or by court order.</p>
<p><b>Pricing</b></p>	<p>** Sessions are provided at a <b>standard</b> rate of \$189/session.</p> <p>** Sessions are provided to members of the International Mission Board, Edgefield Church, Woodmont Baptist, and East Maryville Baptist at a <b>reduced</b> rate of \$149/session.</p> <p>** If you <b>require</b> an additionally reduced rate in order to make it possible for you to receive these Member Care services, you may select a pricing option below, based on a <b>sliding scale</b> of your annual household income:</p> <ul style="list-style-type: none"> <li>less than \$40k household = \$89/session</li> <li>\$40-60k household = \$105/session</li> <li>\$60-80k household = \$119/session</li> <li>\$80-100k household = \$135/session</li> <li>\$100-120k household = \$149/session *standard fee for members of ministry partners</li> <li>\$120-140k household = \$165/session</li> </ul> <p style="text-align: right;">Select the appropriate standard, reduced, or sliding scale rate here: \$ _____ / session</p>
<p><b>Cancellation Policy</b></p>	<p>Please email us or use the scheduling app if you ever need to <b>reschedule or cancel</b> a session.</p> <ol style="list-style-type: none"> <li>1.) Sessions are confirmed and placed on the service provider's schedule at the time that payment has been received.</li> <li>2.) Cancellations between the time of confirming your session and 24 hours before the scheduled time will allow 100% of the fee to be applied to a session rescheduled for a future date.</li> <li>3.) In the case of cancellations within 24 hours of your scheduled session, 60% of the fee may be applied to a future session and 40% will be retained to offset the costs of the last-minute cancellation.</li> </ol> <p style="text-align: right;">Indicate <b>agreement</b> by initialing here:</p>

Service Standards	Details and Descriptions
<p><b>Payment Options</b></p>	<p>Session fees can be processed automatically at the same time you schedule your session, if you choose to pay with <b>credit card</b> or <b>debit card</b>. We cannot accept payments from HSA accounts. If this is your preferred payment method, please provide <b>either an email address or phone number</b> that you would like us to send the scheduling and payment link to:</p> <p style="text-align: center;">_____</p> <p>The following person-to-person payment options are also available. Just let us know which app you plan to use to send your session fee, and when we receive notice of payment, you will receive a link to schedule your first session.</p> <p>I prefer to send payments via <b>PayPal</b> to the account: <b>billing@purposeandpeace.com</b> Initial here: _____ or</p> <p>I prefer to send payments via <b>ApplePay</b> to the account: <b>janeendavis@gmail.com</b> Initial here: _____ or</p> <p>I prefer to send payments via <b>Venmo</b> to the account: <b>@Purpose-Peace-Solutions</b> Initial here: _____</p>
<p><b>Voluntary Participation</b></p>	<p>Services are provided only through mutual agreement that these services are desired and beneficial, and that the needs of the client are appropriately matched with the Member Care counselor. Clients can choose to end participation in these services <b>at any time, for any reason, without any explanation</b>. We request that clients inform us if they wish to stop receiving care. If we determine that the client's needs will be best met through professional clinical counseling or a different type of service, we will offer a referral to a trusted provider whenever possible, and we will explain and discuss with you the reason for termination or referral of services.</p>
<p><b>Methods of Care</b></p>	<p>Our ministerial care consists of listening to you, talking together, and being a safe place of compassion, guidance, insight, and discipleship, as you share your struggles, thoughts, and feelings. We utilize a variety of God-honoring methods, strategies, and techniques to help you address the various concerns and goals that you may bring into this process. We offer prayer and address Scripture and theology within our counseling sessions whenever this is desired, beneficial, and relevant to the issues being discussed. Some types of struggles are best addressed with practical strategies that can help you communicate more effectively, experience greater self-control and peace, meditate on what is good and true, and root out false beliefs. In all cases, we only draw upon biblically sound, God-honoring models of care.</p> <p>Our <b>theoretical framework</b> and <b>methods of counseling</b> generally align with the <i>Christian Counseling &amp; Educational Foundation</i>, utilize techniques from the <i>Peace Pursuit</i> model of biblical discipleship, and reflect protestant doctrine as expressed by <i>Edgefield Church of Nashville</i>.</p> <p>Purpose &amp; Peace Solutions <b>does not endorse</b> an approach that presumes all struggles are a matter of sin and all solutions are achieved through repentance or agreement with Biblical truths. We allow space for clients to struggle with doubt, uncertainty, and faith issues without attempting to <b>manipulate or coerce</b> clients to reach a pre-determined conclusion or even the outcome we believe is best for you.</p> <p>We believe in the Holy Spirit and the Holy Word, and believe They are <b>fully sufficient</b> to reveal truth, provide conviction, correction, direction, peace, purpose, and freedom in Christ. We <b>facilitate opportunities</b> for clients to gain insight, perspective, understanding, knowledge, to challenge assumptions, identify solutions that weren't previously accessible, and experience the fullness of the fruit of the Spirit in their lives and relationships.</p> <p style="text-align: right;">Indicate <b>acknowledgment</b> by initialing here:</p>
<p><b>Guarantees</b></p>	<p>We <b>do NOT guarantee</b> any specific outcomes that you will experience as a result of these services. We will use all of our ministerial resources and training to care for you. However, some outcomes that you desire may be influenced by the choices of other parties, while other outcomes might require greater change, flexibility, compromise, or transformation than you are ready to make during the time you are receiving counseling. Even if short-term goals are not accomplished as desired, you may experience long-term benefits from these services over time.</p> <p><b>We will</b> always provide care that is respectful, honoring, honest, consistent with biblical theology, patient, compassionate, and loving. Sometimes love requires drawing attention to personal areas that require change or are producing problems in your life. <b>We do NOT promise</b> to avoid causing offense or challenging areas that may be acting as barriers to your goals. <b>We do promise</b> to prioritize your well-being, your goals for change and growth, and avoid causing any harm or unnecessary pain.</p> <p><b>We do not have the ability</b> to read your mind, interpret hidden intentions, discern your secrets, or anticipate impulsive choices that you might make. We take no responsibility for addressing information or intentions that you do not disclose, including issues of mental illness or intentions or actions of harm to yourself or others. We do not undertake to provide any advice or guidance to you on legal, medical, or safety matters.</p> <p><b>We are not a crisis care provider</b>, and do not offer counseling as a response to urgent, crisis, dangerous, or emergency situations. If you have an emergency, need immediate help, or if you have <b>urgent mental/physical health needs</b> that require professional services, <b>please go immediately to the closest emergency department or call 911</b>. We only provide services for the range of issues and goals agreed upon openly with our clients. <b>We do not address</b> severe health issues, crisis response, or promise the prevention of negative, unwanted, costly, or harmful life outcomes, <b>even if they develop or result from topics we discussed</b> in our ministry services to you.</p> <p>Indicate <b>acknowledgment and agreement</b> by signing here: _____ <b>Date:</b> _____</p>